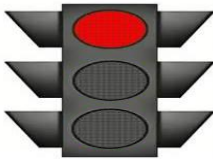
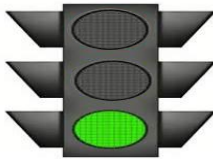


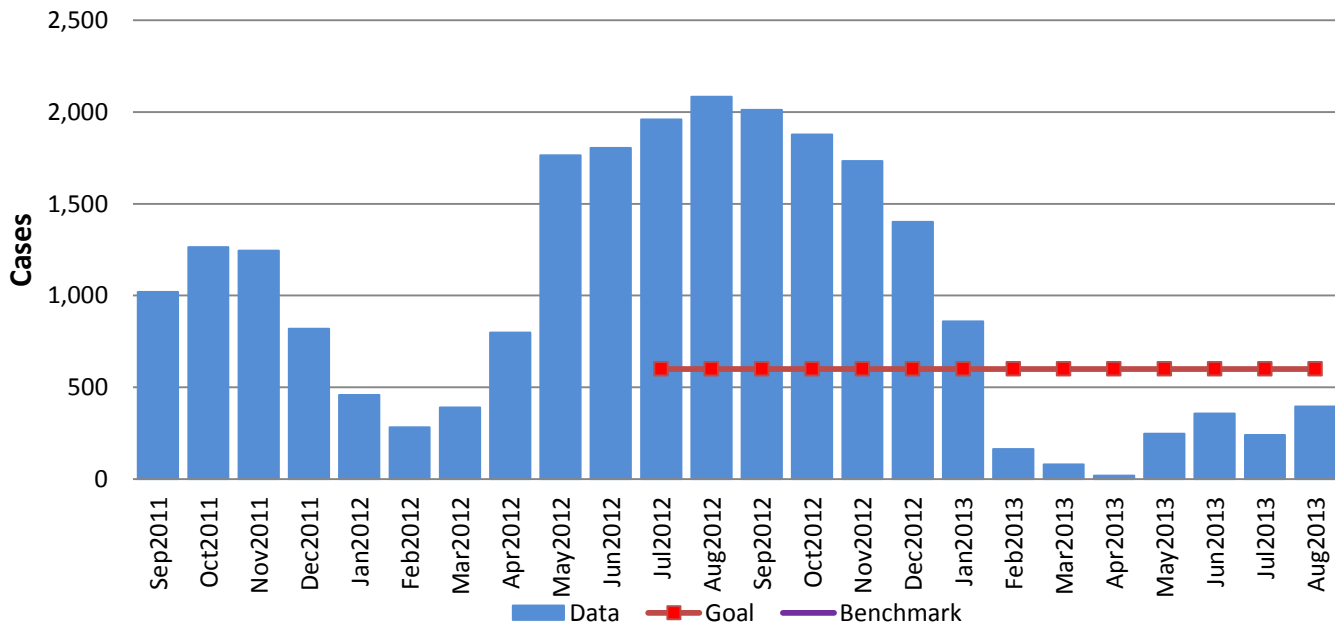
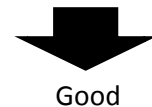
Boarding & Cleaning Monthly Backlog

Codes & Regulations

10/3/2013

Measurement method		Why measure?		What is our goal?	
The number of open cases at the end of each month (Cases refers to service request for cutting, cleaning and boarding of vacant properties)		Helps to quantify the challenge of dealing with neighborhood blight		Maintain a backlog of no greater than 600 open boarding, cleaning & cutting cases in a month	
How are we doing?					
Sep2012-Aug2013 12 Month Avg Goal	Sep2012-Aug2013 12 Month Avg		Aug2013 Goal	Aug2013 Actual	
600	782		600	396	
Cases	Cases		Cases	Cases	
			Performance Stoplight Key		
			Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data		

Boarding & Cleaning Monthly Backlog



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